## Hotel chain achieves rebranding success with Captivate Network

**Case Study** 

## Challenge

- Generate awareness of the hotel's re-branding campaign
- Change perceptions & generate consideration/purchase intent amongst a primary target of Frequent Business Travelers & secondary target of Frequent Leisure Travelers

## **Captivate Solution**

- The hotel chain was able to reach a wealth of both frequent business and leisure travelers during their five week campaign with Captivate
- The client leveraged different creative executions during each of Captivate's three dayparts

Captivate audience consists of over 1.5 million frequent travelers

## Results

- Campaign effectiveness results achieved the client's goals & were well above average:
  - 64% Viewer recall of the campaign
  - Of those that recalled the ad:
    - 2 of 3 Customers & Frequent Business Travelers found the ad effective
    - Very high purchase intent among Frequent Travelers
    - Significant increase in advertiser's rating



Source: Market Tools Inc., Captivate Online Panel Study Nov 2010

